

# BENEDETTA TRIVELLATO

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## EMPLOYMENT HISTORY AND ACADEMIC APPOINTMENTS

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- 15.05.2021- **Assistant Professor of Management – tenure track (Ricercatore TD di tipo B in**  
current **Economia aziendale, SECS-P/07, 13/B1)**, Department of Sociology and Social  
Research, Università di Milano - Bicocca, Milano, Italy.
- 18.05.2020- Appointment as **Visiting Scholar, Blavatnik School of Government, University of**  
20.06.2020 **Oxford** (postponed due to the Covid-19 emergency).
- 01.12.2018- **Assistant Professor of Management (Ricercatore TD di tipo A in Economia**  
14-05-2021 **aziendale, SECS-P/07, 13/B1)**, Department of Sociology and Social Research,  
Università di Milano - Bicocca, Milano, Italy.
- 09.09.2019 Obtained the Italian **National Scientific Qualification (ASN) as Associate Professor in**  
**Management and Business Administration (Economia aziendale, 13/B1).**
- 15.02.2018- **Researcher (borsa di studio per attività di ricerca)**, Interuniversity Research Centre  
09.09.2018 for Public Services (CRISP), Università di Milano - Bicocca, Milano, Italy.
- 12.02.2018- **Visiting Fellow**, Department for Public Leadership and Social Enterprise, Open  
12.04.2018 University Business School, Milton Keynes, United Kingdom.
- 01.02.2013- **Assistant Professor of Management (Ricercatore TD di tipo A in Economia**  
31.01.2018 **aziendale, SECS-P/07, 13-B1)**, Department of Sociology and Social Research,  
Università di Milano - Bicocca, Milano, Italy.
- 2007- 2015 **Adjunct Professor (Professore a contratto)**, Department of Institutional Analysis and  
Public Management, Università Commerciale L. Bocconi, Milano, Italy.
- 2007-2012 **Post-doc fellow (Assegnista di ricerca, legge 449/97)**, Interuniversity Research Centre  
on Public Services (CRISP), Università di Milano - Bicocca, Milano, Italy.
- 2001-2003 **Project Manager**, Consultancy & Research Department, *Oxford Analytica*  
([www.oxan.com](http://www.oxan.com)), Oxford, United Kingdom.
- 1998-2000 **Researcher**, Institute for International Political Studies (ISPI), Milano, Italy.

## EDUCATION AND TRAINING

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- 22.06.2020 *Case Method for Public Policy Workshop: Connecting Teaching and Research*,  
Blavatnik School of Government, University of Oxford, United Kingdom.

29.05 to 02.06.2017	<i>The d.Startup Workshop - Design thinking, startups and innovation at Stanford and in the Silicon Valley</i> , as part of the SMARTUP project, EU Erasmus + Programme – Key Action 2 (KA2), Stanford University, USA.
2006	Università degli Studi di Milano – Bicocca, Milano, Italy <b>PhD in “Quality of life in the Information Society”, specialization track: Organisation, Labour market and Management</b>
May 2005	Training programme ‘Learning how to teach’, Bocconi University, Milano, Italy
2001	University of Oxford, St Antony’ s College, Oxford, United Kingdom <b>Master of Science in Economics for development</b>
1998	Università Commerciale "L. Bocconi"; Milano, Italy <b>Laurea (BSc) in Economics</b>

## RESEARCH INTERESTS

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Collaborative governance; leadership and innovation in the public sector; public networks governance and leadership; co-design and co-creation of public services; strategic management in government; design and management of public-private systems of service provision; social innovation and sustainability.

## TEACHING

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<i>A.Y. 2022-23 - current</i>	Course Chair, course “Marketing for Tourism” (6 ECTS), BSc in Tourism Science, Department of Sociology and Social Research, Università di Milano - Bicocca.
<i>A.Y. 2018-19 - current</i>	Module Chair, module ‘Accounting’ (6 ECTS) within the course ‘General Management’ (12 ECTS) (taught in blended learning through Bicocca’s Moodle elearning platform), BSc in Organization Science, Department of Sociology and Social Research, Università di Milano - Bicocca.
<i>A.Y. 2014-15 – current</i>	Module Chair, module ‘Strategic services analysis’ (6 ECTS) within the course ‘Management and strategic choices’ (12 ECTS), MSc in Management and Services Design, Department of Sociology and Social Research, Università di Milano - Bicocca.
<i>A.Y. 2017-18 - current</i>	Module Chair, module ‘Service Provision’ (taught online through Bicocca’s Moodle elearning platform), Executive Masters in Management of Research Infrastructures, Università di Milano - Bicocca.
<i>A.Y. 2021-22 - current</i>	Lecturer within the courses: ‘Quantitative and qualitative data analysis’ and ‘Management and service design’, B4S - Business for Society doctoral programme, Università di Milano – Bicocca.
<i>A.Y. 2017-18</i>	Lecturer within the ‘Social Innovation’ module; International Doctorate in Sustainable Human Development, Università di Milano – Bicocca in cooperation with Universidad Nacional Arturo Jauretche - UNAJ, Argentina; Universidad de Sancti Spiritus José Martí Perez - UNISS, Cuba; Universidad Nacional Autónoma de Nicaragua - UNAN, Managua.

<i>A.Y. 2012-13 to 2014-15</i>	Module Chair, module ‘Strategy’ (6 ECTS) within the course ‘General management’ (12 ECTS), BSc in Tourism Science, Department of Sociology and Social Research, Università di Milano - Bicocca.
<i>A.Y. 2013-14 to 2016-17</i>	Lecturer within the Master in Healthcare and Traditional Medicine, Università di Milano - Bicocca.
<i>A.Y. 2014-15</i>	Lecturer within the Master in Management for the Development of Human Capital, Università di Milano - Bicocca.
<i>A.Y. 2012-13</i>	Module Chair, module ‘Services analysis’ (6 ECTS) within the course ‘Services management’ (12 ECTS), MSc in Service Science and Management, Department of Sociology and Social Research, Università di Milano - Bicocca.
<i>A.Y. 2012-13</i>	Module Chair, course ‘Management of public services and non-profit organisations’ (6 ECTS), BSc in Organisation Science, Department of Sociology and Social Research, Università di Milano - Bicocca.
<i>A.Y. 2010-11 to 2011-12</i>	Teaching Assistant, course ‘Management of public services’ (Module Chair Prof. Dario Cavenago), BSc in Organisation Science, Faculty of Sociology, Università di Milano - Bicocca.
<i>A.Y. 2010-11 to 2011-12</i>	Teaching Assistant, course ‘Services management’ (Module Chair prof. Dario Cavenago), MSc in Service Science and Management, jointly managed by the Faculties of Sociology, Law, and Statistics, Università di Milano - Bicocca.
<i>A.Y. 2006-07 to 2011-12</i>	Teaching Assistant, course ‘General management’ (Module Chair prof. Dario Cavenago), BSc in Organisation Science, Faculty of Sociology, Università di Milano - Bicocca.
<i>A.Y. 2006-07 to 2014-15</i>	Adjunct Professor, course ‘International relations’, Università Bocconi. Taught in Italian in 2007 to 2009; in English in 2010 to 2015.
<i>A.Y. 2006-07 to 2007-08</i>	Adjunct Professor, ‘Comparative politics’, Università Bocconi.
<i>A.Y. 2004-2005</i>	Adjunct Professor, ‘International Relations. Building Transnational Social Policies: China between Europeanization and Globalization’, Campus Abroad programme organised by Università Bocconi in collaboration with Fudan University, held in Shanghai, China (taught in English).
<i>A.Y. 2003-2004</i>	Adjunct Professor, ‘International Relations: the Evolution of China’s Role on the International Scene’, Campus Abroad programme by Università Bocconi in collaboration with Fudan University, held in Shanghai, China (taught in English).
<i>A.Y. 2001-2002</i>	Adjunct Professor, course ‘Asian Economic Issues’, Campus Abroad programme by Università Bocconi in collaboration with Chulalongkorn University, held in Bangkok, Thailand (taught in English).

## **PARTICIPATION IN EXTERNALLY FUNDED RESEARCH PROJECTS**

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2022-2026	Leader of the Bicocca research unit within the international project “Governing
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Green Transitions” (GOGREEN) funded by Independent Research Fund Denmark (DFR), PI: Prof. Jacob Torfing, Roskilde University, Denmark.

- 2022-2026 Co-writer of the Project Proposal and Member of the Bicocca research unit within the national project PRIN “Co-designing robust schools to create public value for the young generations” funded by the Italian Ministry for University and Research, PI: prof. Maria Cucciniello, Bocconi University.
- 2022-2025 Co-writer of the Project Proposal and Member of the Bicocca research unit within the national project PRIN “Open Social Innovation for a Next Generation of Public Governance” funded by the Italian Ministry for University and Research, PI: prof. Alessandro Sancino, University of Milano-Bicocca.
- 2017-2018 Co-writer of the Project Proposa 1, Assistant to the Coordinator, and member of the Bicocca Team within the international project “Startup Master and Advanced Reflective Tools by Universities & Partners” (SMARTUP), EU Erasmus + Programme – Key Action 2 (KA2) – Cooperation for innovation and the exchange of good practices - Knowledge Alliances (Project Coordinator prof. Elisabetta Marafioti, Università di Milano – Bicocca).
- 2007-2012 As Post-doc fellow at CRISP (Inter-university Research Centre on Public Services at the Università di Milano – Bicocca), participation in the following projects:
- *I sistemi di accreditamento: studio di fattibilità per l’istituzione di un sistema di accreditamento per i servizi comunali* [Accreditation systems: feasibility study for the establishment of an accreditation system at the municipal level] (2010, funded by the municipal Government of the city of Milan).
  - *Analisi dei fabbisogni informativi e progettazione di un sistema informativo integrato per il Piano di zona – Magenta* [Analysis of information needs and subsequent planning of an integrated information system for the Social Services Plan of the area of Magenta] (2009, funded by the municipal Government of the city of Magenta).
  - *Mappatura delle forme di erogazione di alcune categorie di servizi di competenza del Comune di Milano* [Mapping of the forms of provision of selected categories of services by the municipality of Milan] (2009, funded by the municipal Government of the city of Milan).
  - *Ridefinizione delle modalità di analisi e progettazione dei servizi ai fini della pianificazione comunale, Piano dei Servizi, Piano di Governo del Territorio del Comune di Milano* [Redefining services analysis and planning in the perspective of urban planning, for the Services Plan, part of the Local Government Plan of the Milan municipality] (2008 e 2009, funded by the municipal Government of the city of Milan).
  - *Analisi delle forme di erogazione dei servizi alla persona nel Comune di Parma: valutazione del grado di implementazione di quasi-mercati* [Analysis of the forms of provision of human and social services in the municipality of Parma: evaluation of the degree of implementation of quasi-markets] (2009, funded by the municipal Government of the city of Parma).
  - *European lifelong learning index (ELLI): Monitoring lifelong learning and its effects on economic prosperity and social well-being in the European and regional context - Feasibility Study*, (2007, funded by the Bertelsmann Foundation, Germany).
  - *Progettazione del modello organizzativo dell’osservatorio per il mercato del lavoro regionale* [Planning of the organisational model for the regional labour

*market observatory*] (2007, funded by the Lombardy regional Government).

- 2006-2008 Participation in the ‘Polo Formativo Tessile di Como’ (Como Textile Training Pole) within the project *Poli formativi per la competitività del sistema lombardo (Training poles for the competitiveness of the Lombardy economy)*, Regione Lombardia (in charge of the Bicocca unit: Prof. F. Corno).
- 2004-2005 Participation in the research project *I business group: gruppi di piccole e medie imprese a Milano (Business groups: SMEs groups in Milan)*, Department of Sociology and Social Research, Università di Milano - Bicocca (director Prof. F. Butera, coordinator Prof. M. Catino), commissioned by the Milan Chamber of Commerce.
- 2003-04 Participation in the research project *The Reform of the Welfare System in China* commissioned by ISPI (Institute for International Political Studies), Milano (director Prof. M. Weber, Università Bocconi).
- 2000 Participation in the research project *Reforming Economic Systems in Asia* commissioned by ISPI (director Prof. M. Weber, Università Bocconi).
- 1998-99 Participation in the research project *Asia after the Crises* commissioned by ISPI (director Prof. M. Weber, Università Bocconi).
- 1999 Visiting Research Fellow in Singapore, Malaysia and Thailand on a Junior ASEAN - EU Research Grant by the European Studies Programme (ESP), EU Project at Chulalongkorn University, Bangkok. Title of the research *The Impact of the Asian Crisis on Regional Cooperation in South-East Asia*.

## **COORDINATION AND ORGANISATION ACTIVITIES**

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- 2024 Convenor of the subtheme ‘Searching for robust governance at the crossroad between structures, processes and leadership’ (with Jacob Torfing, Roskilde University, and Scott Douglas, Utrecht University), 40th EGOS Colloquium “Crossroads for Organizations: Time, Space, and People”, July 4-6, 2024, University of Milano-Bicocca, Milan, Italy
- 2019 Member of the local organizing team at the University of Milano-Bicocca of DigiEduHack (<https://digieduhack.com/en/>), an EIT initiative under the European Commission’s Digital Education Action Plan, led by EIT Climate-KIC and coordinated by Aalto University, 3-4 October 2019. The 24-hour hackaton hosted by the University of Milano-Bicocca was held in collaboration with Samsung.
- 2015 Organisation of the Workshop *La valutazione delle politiche pubbliche locali in una prospettiva strategica e di coinvolgimento dei cittadini (The assessment of local public policies in a strategic and citizen involvement perspective)* in collaboration with CRISP (Centro di ricerca sui servizi di pubblica utilità, Università di Milano – Bicocca) and ANCI – Accademia per l’Autonomia, 14-17 April 2015, Università di Milano – Bicocca.
- 2014 Organisation of the Workshop *Le reti nei servizi sociali, di welfare, e culturali: soluzione o sintomo di una crescente complessità (Networks in social, welfare, and cultural services: solution to or symptom of increasing complexity)* in

collaboration with EGPA-PSG XIX: Public Network Policy and Management and Università della Svizzera Italiana, April 4, 2014, Università di Milano - Bicocca.

- 2007 Design (with Dario Cavenago and Elisabetta Marafioti) of the two-year MSc course in *Service Science and Management*, jointly managed by the Faculties of Sociology, Law, and Statistics, Università di Milano Bicocca. The course was re-designed in 2014 and re-named *Management and Services Design*.
- 2006 Organisation of the Workshop *Economia e sicurezza nelle relazioni tra Italia e Cina (Economic and security developments in Italy-China relations)*, ISPI, Milano, 22-23 May 2006.
- 2005-06 Coordination of the activities of the network *Osservatorio Cina/Focus China*, ISPI, Milano. Duties included the supervision and coordination of research activities and workshops organized by ISPI for the benefit of the firms belonging to the *Focus China* network.
- 2005 Coordination of the post-graduate course ‘Advanced Diploma’ (held at ISPI), part of the initiative *Progetto Cina (China project)*, promoted by Assolombarda, Banca Popolare di Milano, Fondazione Italia-Cina, Italian Trade Commission and Università Bocconi. Two editions: Jan-Feb 2005 and Oct-Nov 2005.
- 2002-03 Coordination of a survey of sovereign risk management strategies implemented by a group of 16 international financial institutions. The project included the organization of a conference for results dissemination: *Best Practices in Country Risk Management*, 25<sup>th</sup> March 2003, Said Business School, Oxford, United Kingdom (as Project Manager at *Oxford Analytica*, Oxford, UK).
- 1999, 2000, 2003 Coordination of the following ISPI research projects: *Asia after the Crises*, *Reforming Economic Systems in Asia*, *The Reform of the Welfare System in China* supporting the director of the projects, Prof. Maria Weber, Università Bocconi.

## CONFERENCE PRESENTATIONS

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Presentation of the paper ‘Facing pain to reach gain in co-creation’ (D. Cristofoli, F. Scognamiglio, B. Trivellato), Social Outcomes Conference 2023 (SOC23), Oxford, United Kingdom (14-15 September 2023).

Presentation of the paper ‘Facing pain to reach gain in co-creation’ (D. Cristofoli, F. Scognamiglio, B. Trivellato), ECPR General Conference 2023, Charles University, Prague, Czech Republic (4-8 September 2023).

Presentation of the paper ‘Collaborative innovation in turbulent times: a case of distance learning during the first wave of Covid-19’ (A. Turrini, D. Cristofoli, M. Cucciniello, B. Trivellato), ASPA-EGPA Transatlantic Dialog (TAD16), Roskilde University, Roskilde, Denmark (June 9-11, 2022).

Presentation of the paper ‘How to design response networks in turbulent times: necessary and sufficient conditions’ (Daniela Cristofoli, Benedetta Trivellato, Maria Cucciniello, Giovanni Valotti), IRSPM (International Research Society for Public Management) Annual Conference 2022, Online (April 19-22, 2022).

Presentation of the paper ‘Collaborative network success and the generation of emotional energy’ (Daniela Cristofoli, Benedetta Trivellato, Giovanna Galizzi, Mariafrancesca Sicilia, Ileana Steccolini), IRSPM (International Research Society for Public Management) Annual Conference 2021, Online (April 20-23, 2021).

Presentation of the paper ‘Emotional energy and the leadership of collaborations: secret ingredients for success?’ (Daniela Cristofoli, Benedetta Trivellato, Giovanna Galizzi, Mariafrancesca Sicilia, Ileana Steccolini), 5th PUPOL (Public and Political Leadership) International Conference, Leiden Leadership Centre at Leiden University, The Hague, Netherlands (15-16 October 2020; online participation).

Presentation of the paper ‘Collaborative network success and the generation of emotional energy’ (Daniela Cristofoli, Benedetta Trivellato, Giovanna Galizzi, Mariafrancesca Sicilia, Ileana Steccolini), Academic Writing Conference in Public Administration, Department of Political Science, University of Copenhagen & Crown Prince Frederik Center for Public Leadership with the Public Management Research Association, Aarhus University, Denmark (25-28 August 2020; online participation).

Presentation of the paper ‘The impact of institutional design and leadership on collaborative innovation outcomes’ (Jacob Torfing, Daniela Cristofoli, Peter Gloor, Albert Meijer and Benedetta Trivellato), Collaborative Governance Data Base Workshop, ICPP4 (International Conference on Public Policy), Montreal, Canada (25-28 June 2019).

Presentation of the paper ‘Bridging, stabilizing or transferring knowledge: how to build trust in collaborative networks’ (Cristofoli D., Trivellato B., Guarini E.), Symposium on *Implementing Collaborative Governance*, University of Palermo (25-26 October 2018)

Presentation of the paper ‘Public Network Leadership and the Ties that Lead’ (Cristofoli D., Trivellato B., Sancino A.), EGPA 2018 Annual Conference, Lausanne, Switzerland (4-5 September 2018).

Presentation of the paper ‘Public Network Leadership and the Ties that Lead’ (Cristofoli D., Trivellato B., Sancino A.), IRSPM (International Research Society for Public Management) Annual Conference 2018, Edinburgh, UK (April 11-13, 2018).

Presentation of the paper ‘Implementing public governance through Sustainable Innovation initiatives: a Public Value perspective’ (Mariani L., Martini M. Trivellato B.), AIDEA – XXXVIII Convegno nazionale, Rome, Italy (September 14-15, 2017).

Presentation of the paper ‘Sustainable Innovation for Public Value: Assessing the Role of Civil Society Organizations in a Multi-stakeholder Perspective’ (Mariani L., Martini M. Trivellato B.), EGPA 2017 Annual Conference, Politecnico di Milano, Milan, Italy (August 31-September 1, 2017).

Presentation of the paper ‘What Do Network Managers do in Successful Networks?’ (Cristofoli D., Trivellato B., Verzillo S.), EGPA 2017 Annual Conference, Politecnico di Milano, Milan, Italy (August 31, September 1, 2017).

Paper accepted for presentation at the 2017 Annual Meeting of the Academy of Management, Atlanta, Georgia, USA (August 4-8, 2017): ‘Organizational Capabilities and Innovation in a Public Setting: the Case of Area C in Milan’ (with M. Martini and D. Cavenago).

Presentation of the paper ‘What Do Network Managers do in Successful Networks?’ (Cristofoli D., Trivellato B., Verzillo S.), Public Management Research Conference 2017, Washington DC, USA (June 8-10, 2017).

Presentation of the paper 'Exploring the Links between Leadership and Innovation Management in a Public Setting: the Case of the Congestion Charge Zone (Area C) in Milan' (Trivellato B., Martini M., Cavenago D.), PUPOL 2nd International Conference - Leadership for Public and Social Value, Milton Keynes (UK) (April 6-7, 2017).

Presentation of the paper 'How can 'smart' also be socially sustainable? Insights from the case of Milan' (Trivellato B.), 2016 Annual Meeting of the Academy of Management, Anaheim, California (August 5-9, 2016).

Invited presentation titled 'Exploring the link between social and business model innovation: experiences from a selection of Italian firms' within the seminar series organised by the Yunus Centre for Social Business and Health, Glasgow Caledonian University (14 May 2015).

Presentation of the paper 'The Role of Information in the Co-Production of Employment Services: The Case of the Lombardy Region' (Andreani M., Martini M., Trivellato B.). Workshop organized by the IIAS Study Group on 'Coproduct of Public Services', Bergamo (May 20-21, 2014).

Presentation of the paper 'How Do European Cities Develop their Strategy to Become "Smart(er)"? Lessons from the Experience of Barcelona and Milan', (Gascò-Hernández, M., Trivellato, B., Cavenago, D.), ASPA (American Society for Public Administration) Annual Conference 2014, Washington, DC - U.S.A (March 2014).

Presentation of the paper 'Is strategic urban planning becoming 'smarter'? Reflections on a selection of European cities', (Trivellato B., D. Cavenago), European Group of Public Administration (EGPA) 2013 Annual Conference, Edinburgh, Scotland (September 2013).

Presentation of the paper 'Integrating the development of a 'smart city' into strategic urban planning: lessons from selected Italian cities' (Trivellato, B., Cavenago, D., Beltrami G) 9th Transatlantic Dialogue 'Rebuilding Capacities for Urban Governance', Baltimore, USA (June 2013).

Presentation of the paper 'Integrating and Decentralizing the employment services. The case of Lombardy and Milan' (M. Bassoli, B. Trivellato), Conference: Participatory local welfare, citizenship and third sector organizations. What is at stake? Pisa, Italy (31 January -1 February 2013).

Presentation of the paper 'Decentralising employment services at the regional level: the case of Lombardy in northern Italy' (B. Trivellato, M. Martini), EGPA Study Group on Regional and Local Government, European Group of Public Administration (EGPA) 2011 Annual Conference, Bucharest, Romania (September 2011).

Presentation of the paper 'Network governance and evaluation in public services: A bibliometric literature review' (D. Cavenago, L. Mariani, E. Marafioti, B. Trivellato), European Group of Public Administration (EGPA) 2009 Conference, September 2-5, 2009, St. Julian's, Malta.

Presentation of the paper 'Trasferimento di conoscenza nelle partnership pubblico-privato: il ruolo del capitale sociale' (Knowledge transfer in public-private partnerships: the role of social capital) (D. Cavenago, L. Mariani, B. Trivellato), 3° Workshop Nazionale di Azienda Pubblica, Salerno, Italy, June 5-6, 2008.

Presentation of the paper 'Private-public partnerships and local economic development: critical aspects in design and implementation' (D. Cavenago, L. Mariani, B. Trivellato), International Research Society for Public Management (IRSPM) 2008 Conference, March 26-28, 2008, Brisbane, Australia.



Presentation of the paper ‘Knowledge transfer within public-sector networks: the role of social capital’ (B. Trivellato), Service Engineering and Management (SEM) Summer School 2007, September 9-12, 2007, Espoo, Finland.

## **ACADEMIC SERVICE**

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Deputy Director (Vice-Presidente del Consiglio di Coordinamento Didattico) of the *MSc in Management and Services Design*, Università di Milano – Bicocca (since September 2020).

In charge of Quality Assurance (Responsabile Qualità) for the *MSc in Management and Services Design*, Università di Milano – Bicocca (since 2014).

In charge of Internship Student Support (Responsabile Stage) for the *BSc in Organization Science*, Università di Milano – Bicocca (since 2018) and for the *MSc in Management and Services Design* (since 2023).

Erasmus Coordinator, *MSc in Management and Services Design*, and member of the departmental Committee on Internationalization, Department of Sociology and Social Research, Università di Milano – Bicocca (2014-2023).

Thesis Advisor at the undergraduate (*BSc in Organization Science*) and graduate level (*MSc in Management and Services Design*).

Co-editor of *Public Policy and Administration* (ISSN: 0952-0767, Online ISSN: 1749-4192, Sage Journals – from January 2024)

Member of the Editorial Board of the *International Journal of Public Leadership* (ISSN: 2056-4929, Emerald Publishing).

Ad hoc referee for: *Public Administration*, *Public Management Review*, *Social Policy and Administration*, *Public Policy and Administration*, *Urban Studies*, *International Review of Administrative Sciences*, *Journal of Management and Governance*, *International Journal of Public Leadership*, *Information Polity*, *European Journal of Information Systems*, Academy of Management Annual Conference: Public and Nonprofit (PNP) and Social Issues in Management (SIM) divisions.

## **PUBLICATIONS**

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### **Articles in refereed journals (peer-reviewed)**

Trivellato B., D. Cristofoli, G. Galizzi, M. Sicilia & I. Steccolini (2023) Do networks get emotional? The role of leaders’ emotions for (network) success, *Public Management Review*, DOI: 10.1080/14719037.2023.2270484

Cristofoli D., Trivellato B., Micacchi M., Valotti G. (2023) Finally Throwing Those Wellies Away? Collaborating in Search of a Solution for Venice Flooding, *Environmental Management*. 71, 587–600. <https://doi.org/10.1007/s00267-022-01727-3>

Mariani L., Trivellato B., Martini M., Marafioti M. (2022). Achieving Sustainable Development Goals through Collaborative Innovation: Evidence from the European Civil Society, *Journal of Business Ethics*, 180(4):1075-1095 <https://doi.org/10.1007/s10551-022-05193-z>

- Cristofoli D., M. Cucciniello, M. Micacchi, B. Trivellato, A. Turrini, G. Valotti (2022). “One, none and a hundred thousand” recipes for a robust response to turbulence. *Public Administration*, 101(1): 106-123. <https://doi.org/10.1111/padm.12870>.
- Cristofoli D., Douglas S., Torfing J., Trivellato B. (2022) Having it all. Is it possible for collaborative governance to be both legitimate and accountable? *Public Management Review*, 24(5): 695–719 DOI: 10.1080/14719037.2021.1960736
- Trivellato B, Martini M, Cavenago D. (2021) How Do Organizational Capabilities Sustain Continuous Innovation in a Public Setting? *The American Review of Public Administration*, 51(1):57-71. <https://doi.org/10.1177/0275074020939263>
- Cristofoli D., Trivellato B., Sancino A., Maccio', L., Markovic, J. (2021) ‘Public network leadership and the ties that lead’. *Journal of Management and Governance*, 25, pp. 251-274. <https://doi.org/10.1007/s10997-020-09505-1>
- Garavaglia C., Sancino A. Trivellato B. (2021) ‘Italian mayors and the management of COVID-19: adaptive leadership for organising local governance’. *Eurasian Geography and Economics* 62(1): 76-92 <https://doi.org/10.1080/15387216.2020.1845222>
- Torfing J., Cristofoli D., Gloor P., Meier A., Trivellato B. (2020) ‘Taming the Snake in Paradise: Combining institutional design and leadership to enhance collaborative innovation’. *Policy & Society* 39(4): 592-616. <https://doi.org/10.1080/14494035.2020.1794749>
- Cristofoli D., Martini M., Trivellato B., Cavenago D., (2020) ‘Management and culture in successful networks’. *International Journal of Public Sector Management*, 33(4), 381-400. DOI: <https://doi.org/10.1108/IJPSM-11-2018-0238>
- Cristofoli D., Trivellato B., Verzillo S. (2019) ‘Network management as a contingent activity. A configurational analysis of managerial behaviors in different network settings’, *Public Management Review*, 21(12), 1775-1800. DOI: 10.1080/14719037.2019.1577905.
- Trivellato B., Mariani L., Martini M., Cavenago D. (2019) ‘Leading Knowledge Mobilization for Public Value: the Case of the Congestion Charge Zone (Area C) in Milan’, *Public Administration*. 97(2): 311–324. DOI: 10.1111/padm.12559
- Gigli S., Mariani L., Trivellato B. (2018) ‘Assimilating Accounting Innovations: Lessons from the Cash-Accrual Transition within Italian Public Universities’, *Journal of Accounting & Organizational Change*, 14(4), pp. 381-401. (DOI: 10.1108/JAOC-10-2017-0101)
- Trivellato B. (2017) ‘How can ‘smart’ also be socially sustainable? Insights from the case of Milan’, *European Urban and Regional Studies*, 24(4), pp. 337-351. DOI: 10.1177/0969776416661016.
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How to "build back better" from turbulence: Arrangements and pathways for robust governance (M. Micacchi, D. Cristofoli, B. Trivellato, M. Cucciniello, A. Turrini, G. Valotti). Submitted to *Journal of Public Administration Research and Theory* (June 26, 2023; outcome: R&R).

## **Work in progress**

How to design response networks in turbulent times: necessary and sufficient conditions (D. Cristofoli, B. Trivellato, M. Cucciniello, A. Turrini, G. Valotti).

Collaborative innovation in turbulent times: a case of distance learning during the first wave of Covid-19 (A. Turrini, D. Cristofoli, M. Cucciniello, B. Trivellato)

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## Research reports

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'The Impact of the Asian Crisis on Regional Cooperation in South-East Asia', Research Monograph N. 1999/20, Centre for European Studies, Chulalongkorn University, Bangkok, 1999.

## INDIVIDUAL GRANTS

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- Università di Milano - Bicocca *Doctoral Grant* (2003-06).

- Università degli Studi di Milano *Grant for Postgraduate Studies Abroad*, (2000-01, for the MSc at Oxford University).
- Junior ASEAN - EU Research Grant by the European Studies Programme (ESP), EU Project at Chulalongkorn University, Bangkok (1999).

## **LANGUAGES**

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Italian: mother tongue

English: level C2 (*Council of Europe - European Language Portfolio*) in speaking, reading, writing

German: level B2 (*Council of Europe - European Language Portfolio*) in speaking, reading, writing